Social Media Discovery, Email & Web Collection Services
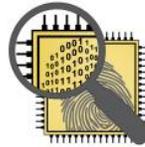
Social Media Grab-n-Go

Expert Data Forensics can effectively collect social media content from the leading social media networking sites such as **Instagram, Tumblr, Facebook, Twitter and LinkedIn.** In addition, we can crawl, capture and instantly search content from **websites, webmail and YouTube**. Unlike archiving and image capture solutions, *Expert Data Forensics* has the ability to now provide for a case-centric workflow from search and collection through production in searchable native format, while preserving critical metadata not possible through image captures, printouts, or raw data archival of RSS feeds.

Our Social Media Discovery Service is specifically designed with eDiscovery compliance in mind, to effectively address social media content, website collection, authenticated webmail, and YouTube video capture, in one report, When you need to capture and collect live online data. Call us. We will get the job done quickly and efficiently.

Social media, webmail, website data and YouTube video are very common sources of evidence in criminal and civil litigation and must be routinely addressed in discovery. Legal and investigative professionals have lacked an effective means to cope with the vast amounts of data in their work-flow, in the same manner as devices, email and files, until now.

 Collection

Data is collected and indexed from social media streams, linked content and websites through APIs, webmail connectors and direct web navigation. Our tools aggregate data from these multiple sources in real time, in a highly scalable and case-centric manner.

You will be amazed at how much data we can collect and how affordable this service is.

Authentication

MD5 hash values of individual items are calculated upon capture and maintained through export. Automated logging and reports are generated. Key metadata unique to social media & web streams are captured through deep integration with APIs provided by the publishers. This metadata is important to establishing chain of custody and also provides key evidence relevant to the substantive case as well as authentication.

Search

Expert Data Forensics will perform broad, unified searches across multiple accounts, social media streams and websites. Linked content is automatically indexed and searched. Results are aggregated for sorting, tagging and export consistent with standard eDiscovery and investigative workflow.

Production

Maintain data in a searchable native format from collection through production, uniquely providing a complete platform to address social media in the same manner as devices, e-mail and e-documents. We can also deliver collected email in PST format while maintaining hierarchical structure.

eDiscovery

Data hosting fees are reasonable and very competitive. We can generate load files for your in-house eDiscovery platform or upload the data to a cloud environment for your easy search and review.